



QUALITY OF LIFE, QUALITY OF CARE, AND PATIENT SAFETY

NURSE-LED CARE PILOT-PROGRAM IN HS AMBULATORY CLINIC

Shani Fisher⁽¹⁾

Emek Medical Center, Dermatology, Ahuzat Barak, Israel⁽¹⁾

Introduction: Nurse-led care has been proven as a feasible and effective concept, which demonstrates advantages in the clinical outcomes in addition to economic gain. Over more, it is well established that patients who experienced a positive and accomplish interaction with the nurse, demonstrate a higher score in quality of life scale along with high compliance and adherence to the future treatment plan. The benefit for the nurse was also marked, showing that nurses felt more satisfaction and confidence in their jobs.

Objective: To determine the obligation and efficiency of the nurse-led care program in the HS ambulatory clinic.

Method: For the pilot, 15 patients were enrolled, 10 men and 5 women. All patients between the ages of 18 to 55. As the patient diagnosed, the nurse escort from day one of knowing, following a model that involved high standard of care, clinical and pharmacology consultancy, guidance in every field that in need, assistance in financial and social support, planning a support group with a health psychologist and the nurse, activating a multidisciplinary staff, matching personal dressing and more. All patients have the nurse's mobile phone number. After a year, the patients were asked ingenuously about their satisfaction and comprehensions duo to this frame of work.

Results: All patients displayed high consummation, declaring that their self-confidant increases. The nurse role as an epistemic authority was highly emphasized.

Conclusions: It is indicated, with high significance, that the benefits from the nurse-led care pilot program in the HS clinic, at the Dermatology ambulatory hospital unit are a turning point to the patients. The advantages to the nurse-led care were numerous- from financial valid to the patient satisfaction from treatment, and the nurse's professionalization perspective.

